

Resting Reef - Terms of Service

1. General Agreement

- 1.1. These Terms of Service govern your use of our services, websites, interfaces, and features provided by us, Resting Reef Limited ("services"). Please read these Terms of Service carefully before accessing or using the services. These Terms of Service take effect when you access or use the services. By accessing or using the services, you confirm that you are at least 18 years old and are legally capable of entering into a binding contract. If you do not agree to be bound by these Terms of Service, you must not access or use the services.
- 1.2. You further agree that we have the right to alter or amend these Terms of Service at any time. If we do alter or amend these Terms of Service, we will post the revised Terms of Service on our website and notify you by updating the effective date on our website. Any new Terms of Service are effective upon posting on our website, and your continued use of the services after such posting constitutes your acceptance of the new Terms of Service. We reserve the right to restrict, suspend, or terminate your access or use of the services at any time with or without cause, including if we believe that you may be in breach of these Terms of Service or applicable laws.

2. About us and our services

- 2.1. You can find everything you need to know about us, Resting Reef, and our services on our website (restingreef.co.uk), in our service offering document or from our members of staff before you order.
- 2.2. If you place an order with us, we will confirm the key information to you in writing afterwards, either by email, in your online account or on paper.

3. Services

- 3.1. At Resting Reef, we offer a range of memorial reef services designed for both human and pet loved ones, structured across different service tiers. These include Community Reefs and Individual Reefs for pets, Individual Reefs for humans, and our Experiential Reef service, which includes an in-person memorial experience on site. Each service tier includes elements such as memorial plaques, certificates, and ongoing digital updates on the reef's progress. Our Experiential Reef service additionally offers elements such as guided ceremonies and reef visits, allowing families to take part in the memorial in person.
- 3.2. In your service proposal letter, we will specify what your package includes and when the delivery of the service can be expected. The terms and conditions of these Terms of Service shall apply to each such service proposal letter and/ or service offering document. The duration between the updates may vary depending on the season, weather, time since the reef was installed and other factors. The updates from the reef will be shared with you after the team has conducted monitoring. Bearing in mind that nature takes time to evolve, any available updates on the reefs may look similar. Our monitoring is an overall assessment of the reef structures and is not specific to a particular memorial reef.

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- 3.3. For our Experiential Reef service, which includes on-site participation, the following payment terms apply:

A non-refundable deposit is required to confirm your booking and secure your place. This deposit covers initial planning, coordination, design, site preparation, and third-party arrangements.

The remaining balance must be paid no later than 60 days before the confirmed start date of the experience. If the remaining balance is not received by this deadline, we reserve the right to cancel or reschedule the experience, and the deposit will remain non-refundable.

Payments are non-transferable unless explicitly agreed in writing by Resting Reef.

- 3.4. We may make available the option for you to opt in on a contribution model to support our reef monitoring and conservation efforts. Note, however, that these contributions are voluntary and do not provide any tax relief. If the monitoring ends in a designated reef site for which your contribution is initially used, your subscription to contribute will be used to support further marine conservation efforts.

4. Resting Reef Club Membership

- 4.1. Membership of the Resting Reef Plan-Ahead Club (the “**Club**”) is available to individuals who meet the eligibility criteria set out in the Club’s offering document or in these Terms of Service.
- 4.2. Details of membership of the Club, including fees and membership benefits, are outlined in the Club’s offering document or on our website at the time of your registration as a member of the Club. If accepted as a member of the Club, we will confirm the key information to you in writing afterwards, such as registration, either by email, in your online account or on paper.
- 4.3. Upon registration as a member of the Club, the applicable membership fee, as set out in the Club’s offering document, becomes payable in full immediately.
- 4.4. We may introduce additional membership benefits from time to time. We will notify members of any new benefits as they become available. We reserve the right to modify or withdraw any membership benefits at our discretion.
- 4.5. Resting Reef shall, in its absolute discretion, determine the fees chargeable for any such membership benefits and reserves the right to change or waive any such fees or charges from time to time.
- 4.6. Club membership is personal to you and is non-transferable, unless we agree otherwise in writing. You may not assign, sublicense, or otherwise dispose of your membership or any associated benefits. All other terms and conditions set out in these Terms of Service apply to Club members in respect of the services provided.

5. Orders

- 5.1. Once you have selected the service that is suitable for you, you can place an order directly with us or through one of our trusted partners.
- 5.2. We will contact you by issuing you a written confirmation or acknowledgement by email or in person (normally within 10 days) to confirm we have received your order and to confirm we have accepted your order. If you do not receive any confirmation from us, it means that we have not received or accepted your order. If you are experiencing any problems, you can get in touch with us for our team to help you place an order: hello@restingreef.co.uk.
- 5.3. You will be required to give express consent for us to process your order. For example, we need your express consent in writing to operate with the ashes of your loved ones. We will not continue to process your order if we do not receive your consent when we request it.
- 5.4. We reserve the right to reject orders for any reason, including:
 - 5.4.1. where products or materials required to deliver a service are not available;
 - 5.4.2. where there is a disruption in the production or underwater placement process;
 - 5.4.3. where there is a shortage of availability in the memorial reef sites;
 - 5.4.4. where we cannot obtain authorisation for your payment;
 - 5.4.5. if there has been a pricing or product description error;
 - 5.4.6. if you or the ashes of your loved ones are located outside of the UK and it is not possible to arrange shipping of these ashes;
 - 5.4.7. if you do not meet any of the eligibility criteria set out in our Terms of Service;
 - 5.4.8. if there is an environmental or climatic event that materially impairs, suspends, or requires the permanent closure of Resting Reef's restoration sites, including, but not limited to, natural disasters or severe weather event;
 - 5.4.9. if there is a change in applicable laws, regulations, governmental policies, or permitting requirements in the jurisdiction in which the Resting Reef restoration site is located, which materially restrict, delay, or prevent the construction, deployment, or lawful operation of the memorial reefs;
 - 5.4.10. in the event of circumstances giving rise to actual or reasonably anticipated health, safety, or security risks to Resting Reef personnel, contractors, or partners in the country where the memorial reef is located. Such circumstances may include, without limitation: (i) an outbreak of infectious disease or public health emergencies (including pandemics or epidemics), (ii) civil unrest, political instability, riots, or armed conflict, (iii) government-imposed travel restrictions, quarantines, or evacuation

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orders, or (iv) breakdowns in essential infrastructure or emergency services that render operations unsafe; or

- 5.4.11. if Resting Reef enters liquidation, administration, insolvency proceedings, or otherwise ceases to operate its business or provide its services in the ordinary course.

When this happens, we let you know as soon as possible and, subject to the terms and conditions of clause 7 below, refund any sums you have paid.

- 5.5. You are required to pay a deposit or the full amount when you place your orders with us and before you receive the services from us. The production and underwater placement of the memorial reefs will start after full payment and our acceptance of your order. We produce and place the memorial reefs in batches, for example, once we have accumulated a specified number of orders, or to cater for suitable weather conditions for underwater placement. There may be a time lapse between your payment, our acceptance of your order and the delivery of our services to you. We will keep in touch and provide updates on the process whenever possible.
- 5.6. By confirming an Experiential Reef service, you acknowledge that: significant planning and operational costs are incurred well in advance, including coordination with local teams, reef preparation, permits, and scheduling. For this reason, deposits are non-refundable.
- 5.7. Unless explicitly stated otherwise in your service proposal, our services do not include: flights or transportation to and from the memorial site (unless transport to the memorial site is expressly included in your service package), visa fees or travel documentation, travel or health insurance, meals, food, or beverages, accommodation upgrades or additional nights, additional activities, excursions, or experiences, tips, gratuities, or personal expenses, any costs incurred outside the scope of the agreed service proposal. You are responsible for arranging and covering these costs independently. Additional exclusions may apply.
- 5.8. Resting Reef does not provide travel, medical, dive, or personal insurance. You are solely responsible for obtaining any insurance you consider necessary, including (but not limited to) travel, health, diving, and personal liability insurance.
- 5.9. Participation in on-site experiences, ceremonies, and reef visits is entirely voluntary and at your own risk.
- 5.10. Resting Reef shall not be liable for any injury, illness, loss, damage, delay, accident, or death occurring before, during, or after the provision of the memorial services. This includes incidents related to travel, accommodation, marine activities, third-party providers, weather conditions, or acts beyond our control.
- 5.11. You agree that participation in marine and on-site activities carries inherent risks and accept full responsibility for your participation.
- 5.12. Some elements of our services involve third-party providers (e.g., local guides, boat operators, scuba operators, taxi drivers, accommodation partners). These providers are independent contractors and not employees or agents of Resting Reef. Resting Reef is not responsible for the actions, omissions, or failures of third-party providers.

- 5.13. For certain services (e.g., contributions toward continuous reef conservation), we take payment at regular intervals, as explained to you during the order process. You can cancel anytime after the first payment by contacting our customer service: hello@restingreef.co.uk

6. Pricing

- 6.1. The prices for our services are inclusive of VAT (if applicable). We may set out a price breakdown showing the price of our services and VAT separately and include the VAT in the total price.
- 6.2. We may charge separately for packing, shipping, carriage insurance and other relevant charges.
- 6.3. We review the prices of our services and products periodically, and the prices may change from time to time.
- 6.4. We pass on increases in VAT. If the rate of VAT changes between your order date and the date we supply the service, we adjust the rate of VAT that you pay, unless you have already paid in full before the change in the rate of VAT takes effect.

7. Cancellation and refund

- 7.1. If you want to change your order after payment, you may make a request to us by contacting our Customer Service Team: hello@restingreef.co.uk. We will consider and assess your request, but we may not always be able to accommodate it. If we do accept your request to change your order, additional costs may be incurred.
- 7.2. For most of our products and services, you have 14 days from the date we confirm your order to change your mind about most of our products and services. However, once a service is completed or your order has been dispatched, the right to cancel is no longer available. If you do decide to cancel, you'll only need to pay for any services provided up until that point.
- 7.3. You can cancel your membership of the Club at any time. Please note, you will only be eligible for a full refund of your membership fee if you request a refund within 14 days of the date on which you are registered as a member. However, you will be charged a separate pro rata fee for any services received within such 14 day period. To the fullest extent permitted by law, the membership fee is not otherwise refundable.
- 7.4. If you have bought our services and wish to cancel your order, please contact our Customer Service Team: hello@restingreef.co.uk, and we will send you a cancellation form. We will refund you as soon as possible and within 14 days of you telling us you have changed your mind. We refund you by the method you used for payment.
- 7.5. We tell you when and how you can end an ongoing contract with us (for example, for the subscription to our progress reports) during the order process, and we confirm this information to you in writing after we have accepted your order. If you have any questions, please contact our Customer Service Team: hello@restingreef.co.uk.

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7.6. If you have bought our product and you wish to cancel your order, you have to return any products applicable at your own cost unless we offered free returns when you bought the product. You have to return your product (and any gifts provided with it) to us within 14 days of your telling us you have changed your mind. You can send the product back to us at Resting Reef Limited, Studio B03, Mainyard Studios, Unit B1. Curie House, Wallis Road. London, E9 5LN, using an established delivery service. If you do this, you should keep a receipt or other evidence from the delivery service that proves you have sent it and when you sent it. If you do not return your product using an established delivery service, or we do not receive the product at all or within a reasonable time, we will, unfortunately, be unable to refund you the price. For help with returns, contact our Customer Service Team: hello@restingreef.co.uk

7.7. If you handle the product in a way which would not be permitted in a retail setting (for example, if you use the product beyond a reasonable inspection, damage the product, or alter it in any way), we may reduce your refund to compensate us for its reduced value. We may reduce your refund if the product's condition is not as new, the product-branded packaging is damaged, or accessories are missing. In some cases, because of the way you have treated the product, no refund may be due. Our Customer Service Team: hello@restingreef.co.uk can advise you on whether we are likely to reduce your refund.

7.8. The right to return the products to us, as referred to in the clause above, will not apply in the following circumstances:

7.8.1. where the product has been used; or

7.8.2. to any products we have made or customised specifically for you.

The provisions of this clause will not affect your statutory rights.

7.9. If you think there is something wrong with your service, you must contact our Customer Service Team: hello@restingreef.co.uk. We honour our legal duty to provide you with the services and products that are as described to you and that meet all the requirements imposed by law.

8. Accuracy of information

8.1. You are responsible for making sure the information you provide is accurate. If we have asked you for information relating to the service (e.g., names, contact information, among others), you are responsible for making sure the information you provided is correct.

8.2. If we do not receive the necessary information and preparations needed from you by the agreed deadline (as will be communicated to you by email), this will likely delay your order, and you may need to wait for the next available production or deployment slot, leading to possible additional charges. In such circumstances, we reserve the right to cancel your order.

9. Changing our services or products

9.1. We have the right to change a service or product:

- 9.1.1. to reflect changes in relevant laws and regulatory requirements; and
- 9.1.2. to make minor technical adjustments and design improvements, for example, to modify the design or composition of the memorial reefs to improve their sturdiness and bioreceptivity.
- 9.1.3. to make changes to the exact deployment site, should for an unforeseen reason, the current deployment site become unavailable or unsuitable.
- 9.2. We will notify you of any substantial material changes where practicable. Where such changes do not materially reduce the overall quality, nature, or intended purpose of the service, no refund or compensation will be payable.
- 9.3. However, if we make substantial changes to your orders or these terms, we will notify you, and you can then contact our Customer Service Team at hello@restingreef.co.uk to receive a refund for any services or products you have paid for in advance but have not received.

10. Delays or hindrances in our supply of services or products

- 10.1. If our supply of your service or product is delayed or hindered by an event outside our control, including, without limitation, disruption in the production or deployment process, shortage of availability in the reef sites, shortage of stock or labour, adverse weather conditions, Act of God, pandemic, strike, riot, fire, war, legislative changes, or failures of communication systems, we will contact you as soon as possible to let you know and do what we can to reduce the delay.
- 10.2. We will not compensate you for such delay or hindrance, but if the delay or hindrance is likely to be substantial, you can contact our Customer Service Team: hello@restingreef.co.uk to end the contract and receive a refund for any products or services you have paid for in advance, but not received.

11. Suspending our supply of a service or product

- 11.1. We have the right to suspend the supply of a service or product. We do this to:
 - 11.1.1. deal with technical problems or make minor technical changes;
 - 11.1.2. update the service or product to reflect changes in relevant laws and regulatory requirements; or
 - 11.1.3. make changes to the service or product.
- 11.2. We contact you in advance to tell you we are suspending supply unless the problem is urgent or an emergency. If we suspend a service or a product for longer than 7 months, we adjust the price so you do not pay for it while it's suspended. If we suspend supply or tell you we are going to suspend supply for more than 12 months, you can contact our Customer Service Team: hello@restingreef.co.uk to end the contract, and we will do our best to refund any sums you have paid in advance for the services or products you will not receive (even though it might not be guaranteed).

12. Withdrawal of services and products

- 12.1. We have the right to stop providing a service or product.
- 12.2. We will let you know at least 10 days in advance if we withdraw a service or product.

13. Termination

- 13.1. We have the right to end our contract with you for a service or a product and claim any compensation due to us if:
 - 13.1.1. You do not make any payment to us when it is due, and you still do not make payment within 14 days of our reminding you that payment is due;
 - 13.1.2. You do not, within a reasonable time of us asking for it, provide us with information, cooperation or access that we need to provide the service or product, for example, the ashes of your departed loved one, details of the departed, confirmation of availability;
 - 13.1.3. You do not, within a reasonable time, either allow us to deliver the product to you or collect it from us. If you have said you will collect the product, but you do not do this within 30 days, then (unless the product is made to your specifications or is clearly personalised) we treat your order as cancelled and refund the purchase price;

14. Liability

- 14.1. To the fullest extent permitted by law, our liability or responsibility for any issues related to the services is limited to the amount you paid for that specific service or product. Additionally, you agree that neither we nor any of our officers, directors, employees, shareholders, or agents will be held responsible for any claims (whether arising from contract, negligence, statutory breach, misrepresentation, or otherwise) in connection with these terms or the services provided. This includes:
 - 14.1.1. any loss of profit, revenue, anticipated savings, business, contracts, or
 - 14.1.2. any special, indirect, or consequential losses
- 14.2. To the fullest extent permitted by law, our liability arising out of or in connection with the services is limited to the amount you paid for the specific service or product in question.
- 14.3. Nothing in these Terms of Services shall exclude or limit any liability which cannot legally be excluded or limited, including liability for:
 - 14.3.1. death or personal injury caused by negligence;
 - 14.3.2. fraud or fraudulent misrepresentation; or
 - 14.3.3. any liability which cannot be excluded or limited under applicable law.

- 14.4. To the fullest extent permitted by law, you agree to fully indemnify, defend, and hold us (along with our officers, directors, employees, shareholders, and agents) harmless from any claims, demands, actions, proceedings, damages, penalties, costs (including reasonable legal fees), or other expenses that may arise due to a breach of these terms by you or anyone acting on your behalf.
- 14.5. While we endeavour to ensure that the information provided by us is correct, we do not warrant the accuracy and completeness of all of the materials provided. We may make changes to the materials, or to the products and prices described in them, at any time without notice.

15. Governing law and jurisdiction

- 15.1. These Terms of Service shall be governed by and construed in accordance with English law. Disputes arising in connection with these Terms of Services shall be subject to the exclusive jurisdiction of the English courts. If you are contracting as a consumer, nothing in this Clause will affect your statutory rights as such.
- 15.2. If you have comments or are otherwise dissatisfied with our services or products, our Customer Service Team: hello@restingreef.co.uk will do their best to resolve any problems you have with us or our services.

16. Other important terms

- 16.1. *Craftmanship.* Our memorial reefs, mementoes, and other similar products offered can vary in colour and texture as there is an element of craftsmanship in the production process. Some of our products are made using natural pigments, and the colour of the products may change over time, especially with exposure to sunlight and growth of marine life on the memorial reefs. There can also be chipped corners on the miniature reef and the reef memorial.
- 16.2. *Third-party risks.* We endeavour to take care when we deal with your orders, but unfortunately, some risks are outside our control. For example, the ashes you provided to us may be lost in transit, at a funeral home or a production facility, or the memorial reef may break during production, transportation or deployment. We will provide you with a tracking code if delivery or courier services are used and provide updates about deployment to minimise this risk. Where our services involve the hire or use of third-party equipment or vehicles (such as scooters, boats, or other transport), you acknowledge that the use of such equipment is at your own risk, and Resting Reef accepts no liability for any injury, loss, or damage arising from such use.
- 16.3. *Deployment arrangements.* In Resting Reef, we acknowledge that nature plays a role in the reef's success. We reserve the right to place the memorial reefs within the reef system that makes ecological and logistical sense to us. That means we cannot guarantee specific spots where the memorial reefs will be placed on the site.
- 16.4. *Environmental risks.* You acknowledge and accept that our memorial reefs are deployed in dynamic marine environments and that, despite careful planning and design, inherent risks remain. There is a possibility that a memorial reef may be damaged, displaced, or

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destroyed as a result of unforeseen events beyond our reasonable control, including but not limited to severe weather events, storms, seismic activity, tidal surges, or tsunamis ("Acts of God").

- 16.5.** *You acknowledge that Resting Reef has undertaken a comprehensive risk assessment and has taken extensive and reasonable steps to maximise the longevity and long-term persistence of memorial reef structures, including through structural design, material selection, anchoring methods, and site selection and placement planning. However, you understand and agree that no design, assessment, or precaution can fully eliminate the risk of loss or damage arising from natural forces or other events outside our control.*
- 16.6.** *By entering into this agreement, you accept the possibility of such risks occurring and acknowledge that the loss, damage, or destruction of a memorial reef due to an Act of God or other events beyond Resting Reef's reasonable control does not constitute a failure to provide the services as agreed and does not give rise to any entitlement to a refund, replacement, or compensation, except where required by law.*
- 16.7.** Monitoring site. Reefs will be monitored by our ecological monitoring team twice per year, and where possible, you will be provided with photos of your memorial reefs. Such monitoring may not always be possible. Reef structures will become indistinguishable once they are integrated with the ecosystem and covered by marine life. We will not "clean" or "sweep" the memorial reefs. We aim to achieve a state where the reef systems can sustain themselves, and biodiversity is celebrated.
- 16.8.** Ashes. We understand that the remains of your departed loved one are valuable to you. A minimum quantity of ashes may be required to meet the composition requirements of the memorial reef. If applicable, we will advise you of the minimum quantity needed during the order process. The amount of ashes you provide to us (above the minimum required quantity) does not affect the price of the memorial reef, our services or the progress updates we provide to you.
- 16.9.** We will handle all ashes with due care and respect throughout the production process. However, you acknowledge that the production of memorial reefs involves the incorporation of ashes into construction materials, including cement and other compounds. Resting Reef shall not be responsible for any distress (emotional or otherwise) caused by the nature of the production process.
- 16.10.** Tropical illnesses. You acknowledge and accept that travel to tropical and overseas locations carries inherent health risks, including exposure to infectious diseases, food or water-borne illnesses, insect-borne conditions, and other illnesses which may not be present in your home country. You accept full responsibility for your health while travelling to, from, and participating in any services provided by Resting Reef.
- 16.11.** You acknowledge that it is your responsibility to consult with a qualified medical professional regarding any recommended vaccinations, preventative measures, or health precautions prior to travel, and to ensure that you are appropriately prepared for travel to the destination.
- 16.12.** Resting Reef does not accept responsibility or liability for the contraction of any illness, medical condition, or injury during travel or participation in the services, nor for any

medical treatment, hospitalisation, medication, or associated costs arising from such illness or injury.

- 16.13.** You acknowledge that Resting Reef has developed an emergency response plan and, in the event of a medical emergency, may provide reasonable assistance in identifying or accessing appropriate medical facilities. Any such assistance is provided on a supportive basis only and does not constitute medical advice, medical supervision, or responsibility for the outcome of any medical treatment.
- 16.14.** Risk of damage. You acknowledge and accept that memorial reefs are placed in open marine environments and may be affected by external factors beyond Resting Reef's reasonable control. Accordingly, Resting Reef does not accept responsibility or liability for loss, damage, degradation, or ecological changes affecting memorial reefs arising from the following circumstances:
- (a) Damage, displacement, or destruction of memorial reefs caused by fishing activity, anchors, nets, lines, or other equipment used by third parties;
 - (b) Loss, damage, or death of corals, fish, or other marine life associated with memorial reefs resulting from pollution events, changes in water quality, coastal or marine development, or other environmental impacts not caused by Resting Reef.
- 16.15.** You acknowledge that Resting Reef has undertaken environmental and operational risk assessments and has taken reasonable steps to minimise foreseeable risks through reef design, site selection, placement planning, and monitoring. However, you understand and accept that Resting Reef cannot control third-party activities or environmental conditions, and that such occurrences do not constitute a failure to provide the services as agreed, nor give rise to any entitlement to a refund, replacement, or compensation, except where required by law.
- 16.16.** Disclosure of medical conditions. You agree to disclose to Resting Reef, prior to participation, any known medical conditions, health concerns, allergies, physical limitations, or other relevant information which may reasonably affect your ability to safely participate in the services or which Resting Reef should be aware of for safety or emergency planning purposes. You confirm that all information provided is complete and accurate to the best of your knowledge.
- 16.17.** You acknowledge that failure to disclose relevant health information may increase the risk of injury or illness and may limit Resting Reef's ability to provide appropriate assistance in the event of an emergency. To the fullest extent permitted by law, Resting Reef shall not be responsible or liable for any injury, illness, or loss arising from your failure to disclose such information.
- 16.18.** Invalidity. If all or any part of any provision of these Terms of Services shall be or become illegal, invalid or unenforceable in any respect, then the remainder of that provision and/or all other provisions of these Terms of Services shall remain valid and enforceable, and the remaining liabilities of the parties under these Terms of Services shall not be affected or impaired.

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- 16.19. Waivers. No delay in exercising or non-exercise by us of any right, power or remedy provided by law or under or in connection with these Terms of Services shall impair, or otherwise operate as a waiver or release of, that right, power or remedy. Any single or partial exercise of any right, power or remedy provided by law or under these Terms of Services shall not preclude any other or further exercise thereof or the exercise of any other right, power or remedy.

16.20. Assignment.

- 16.20.1. You may not assign, sublicense, or otherwise dispose of any of your rights under your contract with us without our prior written consent.

- 16.20.2.** We may assign, sublicense, or otherwise transfer our contract with you. If we do so, we will inform you of such a transfer. If you are dissatisfied with such a transfer, you can contact our Customer Service Team: hello@restingreef.co.uk to end the contract within 14 days of us telling you about it.

- 16.21. *Contracts (Rights of Third Parties) Act 1999.* This contract is between you and us. You agree that no other parties have the right to enforce these Terms of Services.

17. Other disclaimers

- 17.1. We strive to provide meaningful alternative death care services to our customers, but we are not certified death and grief counsellors.
- 17.2. We work with funeral houses and production facilities, but they are neither part of Resting Reef nor are their personnel our employees.

18. These terms may have changed since you last reviewed them

For a list of changes and when they were made, see:

<https://drive.google.com/drive/folders/1f31DqPZkWaUIZRQ-aiENERSrQJbZ0vBL?usp=sharing>

19. Privacy Notice

How we use any personal data you give us is set out in our Privacy Notice (changes may apply):

https://drive.google.com/file/d/1nb92wkGN28nfPZ_wwOKCM5qSp8iBbH82/view?usp=sharing